

## EXECUTIVE SUMMARY

This management field project was studied and evaluated shipment delays in Dipped product Thailand Limited, which is disposable glove manufacturing company. This report has presented background of the company and the selected problem to this project. Scope of the project was established for the clarity of all readers and significance of the problem was discussed with evidences. The methodology of the project and certain limitations which author has to face during the project are explained in detail. The chapter framework was defined by highlighting the areas that will be explained under each chapter of the project report.

Company profile was discussed using SWOT as a tool to analyses. The important strengths, weaknesses, opportunities and threats were identified and evaluate in order to get an understanding about where company stand right now. Considering the significance, shipment delays was selected as the focus area of this project and selected problem was explained, described and justified by using quantitative and qualitative data. Once critically analyzed the data and information to understand the accurate picture of the problem, problem analysis was performed using Ishikawa diagram as the tool. Root-cause of the problem were identified through brainstorming, interview and other company data sources.

In-depth analysis on the theoretical background of the selected problem was carried out. Studied how scholars had discussed about shipment delays, how they analyzed the reasons and solutions they have proposed in different circumstances were studied. In addition, relevant areas identified through Ishikawa diagram were focused and discussed through literature review. Based on the finding, study framework was developed with “product quality”, “packing process” and “supervisory skill” selected as components for the problem of “increasing shipment delay”. Techniques that can use in order to solve this problem were discussed with reference to literature and presented in detail.

The overall objective of the project was identified as non-medical, non-chlorination natural rubber glove shipment delays from 9% to 4% within one year period. Sub objectives were identified for each identified components. Identified techniques to be used to achieve the objective were specified and current situation of each of component was discussed in detail

using qualitative and quantitative data. Solutions were developed referring literature for each component and presented in detail as annexures. Required resources for each of the proposed solutions were identified. Identified project team and presented in project organizational chart. Estimated budget for implement solutions, monetary value of expected benefits were presented with detail calculations. The benefit cost analysis was performed to understand the viability of the project. Expected project output and outcome were also defined in relation to identified project components and objectives.

Project components were critically analyzed referring identified literature and established theoretical base for the identified solutions for project component. Recommendations were presented which need to be referred during implementation of proposed solutions. It explains timeframe and best practices etc. These recommendations are very important for the success of the project and advised to be referred during implementation the proposed solution.